VISITSCOTLAND GRAB A GLEN TERMS & CONDITIONS:

1. All offers are offered as per stated on the individual operator offer pages.
2. To redeem offers please download the voucher, complete your details in the space provided and take along to your chosen operator.
3. Downloaded voucher should be presented on arrival at the activity provider. You will receive the discount / offer in a single transaction.
4. Offers maybe valid Monday to Friday or all week , please check the voucher listings for more information.
5. Most offers are valid from 1 October 2011 to March 2012, however some of these do vary so please check the listings for exact specifications.
6. All bookings are subject to the chosen operator's standard terms and conditions and cannot be used in conjunction with any other offer.
7. All bookings must be made in advance to ensure the operator has sufficient capacity to accommodate individuals and groups.
8. There may be a minimum or maximum number of participants required to take part in certain activities so you may be joining a group. Please check with chosen operator at point of enquiry.
9. All offers are subject to availability and date and age restrictions may apply.
10. 'VisitScotland Grab a Glen / Surprise' must be quoted at time of booking to redeem offers.
11. One offer redemption per person per operator only.
12. Photocopied or damaged vouchers will not be accepted.
13. No cash alternative is available.
14. Responsibility cannot be taken for lost or damaged vouchers.
15. All outdoor activities are subject to weather conditions. Contact your chosen operator on the morning of the activity and prior to travelling for confirmation. Neither the promoter nor the chosen operator will be held liable for any expenses incurred by individuals or groups, for journeys undertaken to the operators in the event that activities are cancelled for any reason.
16. Offers are open to participants of all ages however; some operators may offer activities for which they are not Adventure Activities Licensing Authority (AALA) licensed. Under these circumstances all under 18 year olds must be supervised or joined by a parent or guardian. To find out more about the Adventure Activities Licensing Authority scheme, which operators are licensed and which adventure sports are covered by the scheme, visit www.aals.org.uk.
17. Participants may be required to sign a medical disclaimer prior to any activities taking place. Failure to complete or comply with this requirement in its entirety may mean participants cannot take part in certain activities. Check with your chosen operator at point of enquiry.
18. The promoter will not be held liable for any injuries incurred during participation of activities.
19. The promoter reserves the right to substitute the offers for ones of equal or greater value in the event of circumstances beyond their control.
20. The promoter reserves the right to modify or discontinue offers at any time.
21. Promoter: VisitScotland, Edinburgh, EH6 6JH (+44)131 472 2222.